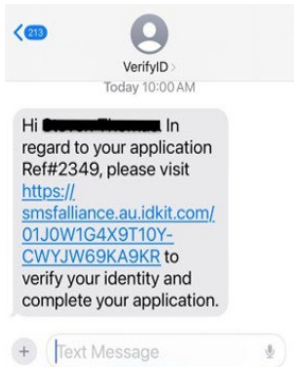


# Personal ID Verification



As an identity crime prevention measure, we must identify all SMSF participants in any SMSF where will be acting as tax agent. This requires confirming that the identity documents are those of the individual's included in the application. In short, we need to eyeball the trustees to ensure their identity documents are valid,

As we do not deal directly with trustees, and therefore do not see them, we have incorporated [Equifax's](#) secure ID verification software into our systems.

An email confirmation of each order we receive is sent to the email address of the person placing the order. That confirmation contains an order number. **If an ID check is required**, we will ask this person to provide this order number to the trustees, informing them that they will soon receive a mobile phone text from Verify ID referencing this number. They must complete the ID check within 48 hours, or the link will expire.

An example of the SMS link is shown on the left.

This will access the IDVerse website where they will be guided through the process which is summarised below:

Text Message	Consent to Act	Photo of Identity Docs	Checking the Details	Photo of Individual	Completion Message

Further guidance prompts appear if required.